

# Vivere Massage & Wellness

| 114 W. Superior St, Skywalk Level, Duluth MN 55802 | 218-269-5511 | <http://www.viveremassage.com> |

## CLIENT BILL OF RIGHTS

**Scope:** All unlicensed complimentary and alternative health care practitioners shall provide to each client prior to providing treatment a written copy of the Client Bill of Rights. A copy is posted in the office. Each client will be given the opportunity to read, and take with them, a copy as a new client to Vivere Massage & Wellness. Reasonable accommodations shall be made for those who cannot read or who have communication impairments, and those who do not read or speak English. These guidelines have been adopted according to CAM law.

### **“THE STATE OF MINNESOTA HAS NOT ADOPTED ANY EDUCATIONAL TRAINING STANDARDS FOR UNLICENSED COMPLIMENTARY AND ALTERNATIVE HEALTH CARE PRACTITIONERS. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY.**

Under Minnesota law, an unlicensed complimentary and alternative health care practitioner may not provide a medical diagnosis or recommend discontinuances of medically prescribed treatments. If a client desires a diagnosis from a licensed physician, or services from a physician, chiropractor, nurse, osteopath, physical therapist, dietitian, nutritionist, acupuncturist, athletic trainer, or any other type of health care provider, the client may seek such services at any time.”

You, the client, have the right to file a complaint. Please do so in writing to the business owner, Nicole Elysian, or call the office at 218-269-5511. You have the right to file a complaint to the following office:

#### **Minnesota Department of Health, Health Occupations Program**

P.O. Box 64882, St. Paul, MN, 55164-0882

Phone: 1-651-201-3721

Fax: 1-651-201-3839

Vivere Massage & Wellness has a standard set of fees, listed on the website: <http://www.viveremassage.com> , and listed below. All fees are subject to state and city taxes. All fees will be discussed and understood before the service is rendered, and before payment is required. If the fee scale should change at any time, it is business policy to inform established clients 45 days before the rate increase.

**30 minutes: \$50    75 minutes: \$92**  
**45 minutes: \$65    90 minutes: \$105**  
**60 minutes: \$80    120 minutes: \$130**

I, Nicole Elysian, CMT and business owner, have completed the 600 hour diploma program at Lake Superior College, and have been certified by the City of Duluth to practice massage therapy. I am insured by the American Massage Therapy Association. I have been trained in Swedish Relaxation, Deep Tissue, Neuromuscular, Sports, Lymphatic Drainage, Prenatal, Rotator Cuff Protocol, Craniosacral, MELT Method Hand & Foot, MELT Method Level 1.

- I will provide professional service at all times. My purpose is your well-being. I will make every attempt to accommodate your needs as established before treatment would begin.
- You, the client, have the right to complete and current information regarding my assessment and recommendations, including the expected duration of services to be provided.
- You, the client, can expect courteous treatment, free from verbal, physical, emotional or sexual abuse. You have the right to respect, dignity, and complete confidentiality.
- Your records and transactions are completely confidential, unless a release of these records is authorized by you in writing, or otherwise provided by law.
- You have access to your records and written information in accordance with section 144.335 of this law
- As a professional, I am happy to recommend other services in the area.
- You have the right to choose freely among available practitioners, and to change practitioners after service has begun, within the limits of health insurance, medical insurance, or other health programs.
- You may refuse service or treatment, unless otherwise provided by law.
- State Law prohibits any retaliation.